

## Robert Shankland

Property Manager



### Contact Information

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Driven by his passion for providing exceptional customer service, Robert Shankland has more than a decade of management experience for hotels across the country and abroad. He has been recognized by a national hotel brand as a top performer for his high standards of customer service numerous times, as well as his ability to successfully implement processes that resulted in decreased costs and improved efficiencies.

Robert currently serves as the Property Manager for Parks Edge Condominiums, a 190-unit luxury high-rise building in the Arena District of Columbus where he is responsible for the successful stewardship of the facility, and for working with its Board of Directors to ensure its smooth operation.

### Education

Bachelor of Arts in Hotel and Restaurant Management, 2010, Niagara University

### Industry Awards & Recognition

Drury Hotels Top Performer for Customer Service 2018, 2019, 2020, 2021